Desk/5000

Speed-up check-out at the counter, even in the most demanding environments

- Provide a robust design for demanding situations

- Enable multiple alternative payment methods

- Manage easily space constraints at the counter thanks to a seamless connection to PIN pads Series

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The Desk/5000 covers the most demanding use cases at the merchant's counter.
With the ability to connect to other POS devices – including the Desk/1000 series PIN pads
for richer customer interactions – Desk/5000 is focused on payment in all forms.

Robust design for demanding environment
The responsive keypad improves PIN entry combined with the advanced outer casing make the Desk/5000 very robust, to suit with the most demanding situations.

Optimized check-out with PIN pad series
The compact Desk/1000 series can connect to Desk/5000 terminal – saving space on the worktop and speeding up the checkout.

Highest security
The Desk/5000 is certified and fully compliant with the latest global and local PCI regulations. The Telium TETRA OS has been future-proofed with top-of-the-line cryptography software and Ingenico's world-class peer-to-peer encryption technology to keep data safe.

Maximized network availability
This terminal can connect to a wide range of networks, including ethernet and modem support, as well as wireless connections through 3G, GPRS, Dual SIM, Bluetooth and WiFi – all fully optimised so that a connection will always be viable.

Optimal user-experience
The terminal's intuitive user interface – including powerful multimedia capabilities and a large 3.5 inch colour touchscreen – provides best-in-class experiences for customers.
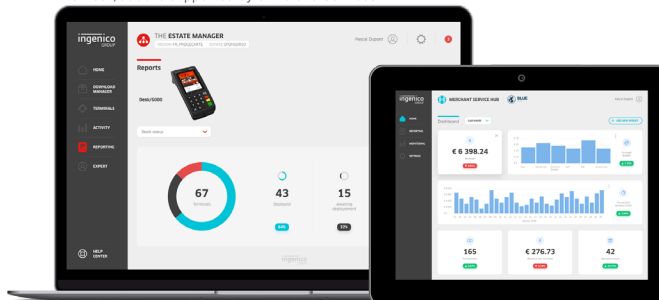
Sustainable design and packaging
Our state-of-the-art manufacturing techniques enhance the recyclability of this terminal range. Paper consumption has been reduced on the Desk/5000 thanks to new digital receipt solutions and digitised product documentation.

Compatible with Ingenico's suite of services
Keeping the solutions connected, the Desk/5000 works in unison with Ingenico's supporting service platforms, meaning merchants will have access to business services such as back office reporting and e-receipt management. Software updates and day-to-day support deliver a hassle-free experience for those using this innovative range.

TETRA

The Desk/5000 is supported by our Cloud Services

Processor	• Application & Crypto processor	• Cortex A5	●
Memory	• Internal • External	• 512 MB Flash, 512 MB RAM • MicroSD up to 32GB	● Option
OS		• Telium TETRA	●
SIM		• 2 SIM	Option
SAM		• 2 SAM • 3 SAM	● Option
Card readers	• Magstripe • Smart card • Contactless	• ISO 1/2/3, 500K lifespan • EMV Level 1, 500K lifespan • EMV Level 1	● ● Option
Display	• Colour	• 3.5" backlit, HVGA (480×320) pixels	●
Touchscreen	• Resistive • Capacitive		Option
Keypad		• 16 hardtop keys, raised marking, backlit	●
Audio	• Buzzer • Speaker • Audio Jack	• Mono • Stereo	● Option Option
Video	• Video accelerator	• H264 codec	●
Thermal printer	• Speed in l/s • Paper roll cage	• 20 l/s • 58 mm width x Ø 40 mm	●

Terminal connectivity	• Wireless • Wired	• 4G and/or 3G with fallback • Bluetooth Class 2 • Wi-Fi • Dial-up MODEM • Ethernet 10/100 base T	Option Option Option ● ●
Terminal connections	• USB • Power Supply	• 1 USB Host • 1 USB Slave • Dedicated power Jack • 1 RS232 • 2nd RS232	● ● ● ● Option
Power supply		• 16 W or 32 W	●
Terminal size		• 187×82×68 mm (7.3×2.6×3.2×2.6")	●
Weight		• 340 g (12 oz)	●
Environment	• Operating Temperature • Storage Temperature • Operating Humidity	• 0°C to +40°C (32°F to 104°F) • -20°C to +55°C (-4°F to 131°F) • 85% non-condensing at +40°C (104°F)	● ● ●
Accessory	• Magic Box • Privacy shield • Stylus Kit	• 1xRS + 1xPower+1xEth.+1xLine In • 2xRS + 1xPower+1xEth.+1xLine In • Factory mounted • Field upgradable	● Option Option Option Option
Security		• PCI PTS 5.x online & offline certified	●

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