



# Optimising payments, Enhancing sustainability

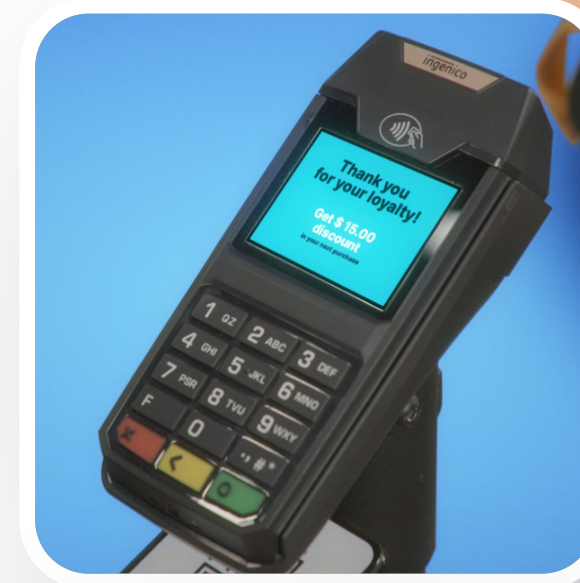
ingenico

# While consumer needs are always evolving, seamless and secure payments remain constant and at the heart of the shopping experience

Customers request more personalised experiences and payment options that are convenient, innovative and secure.

The pandemic has brought about a sea change in consumer behaviour, with a focus on sustainable and local goods, as well as a growing preference for online purchasing.

The self-service market is also on the rise, with businesses increasingly adopting self-service solutions that offer 24/7 availability and enhanced checkout services. Consumers want to decide how they pay (with or without card) and where they pay (in store, on the move, or at home).





## Join the payment evolution: choose the most reliable, modular and future-proof solution

Our TETRA platform is always evolving to improve payment experiences and meet ever changing market needs.

It fulfils the requirement for merchants to provide new, easy-payment options as standard for online purchasing. For example, TETRA devices can integrate advanced payment services such as Buy Now Pay Later, loyalty awards or charity donations.

In addition, TETRA is able to answer the specific needs of growing self-service markets such as QSR, automatic stores, EV charging, and open payment. TETRA makes payment even more simple, accepting all alternative payment methods and supporting new technologies, businesses and services. Upgrade your payment options today and be part of the evolution!

# TETRA, a proven technology

TETRA is powered by a proprietary OS that has stood the test of time. With a 40-year pedigree, it reflects Ingenico's proven global expertise. Ingenico is continuously investing in its systems to provide payment solutions that optimise performance and support new technologies.



**25+ million**

TETRA terminals sold from its launch to the end of 2023



**4+ million**

Yearly TETRA shipment



**> 40%**

Market share in proprietary OS since 2019



**1**

Dedicated TETRA competence centre and local software development teams



**2,500**

Payment applications designed



**80**

Countries where TETRA is available

# TETRA, a powerful and sustainable platform

TETRA next generation has been designed to leverage Ingenico's tried and trusted technology, while optimising payments and enhancing sustainability. It incorporates a broad range of eco-friendly devices that leverage the largest existing portfolio of payment applications. They are backed up by an extensive suite of services – including Estate Management and Security and Customer Care that offers a range of remote operations in line with our global sustainability policy.

## Payment POS

A broad portfolio of devices, leveraging a proven OS for every payment scenario



## Customer Care

An unmatched range of support services

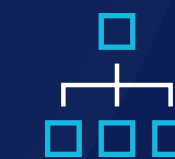


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## Payment applications

Payment methods that match local needs, all over the planet



## Estate and security management

Remote solutions to increase your fleet's performance and security



## Eco design

Sustainably produced to protect the environment



# A broad portfolio of devices leveraging a proven OS to cover every payment scenario

With its extensive catalogue of devices, TETRA enables you to accept any payment method with seamless security and user-friendly interfaces. Adapted to countertop, portable, mobile, lane and self-service applications, TETRA covers every payment scenario.

With several form factors, a ruggedized design, and a large set of capabilities (with or without printer), TETRA payment POS are designed with a variety of environments in mind, from outdoor to indoor usage and from SMBs to retail and verticals, such as transportation, vending, parking and petrol. Every merchant can find the right payment terminal to match their business needs.





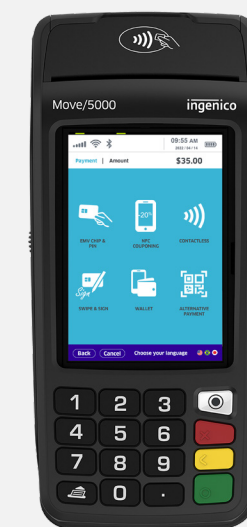
## In-store POS for small and medium business

# A best-in-class payment experience in-store

Accept all payment methods, anywhere in-store. Enhance your customers' user experience. Choose a countertop with a small footprint that fits perfectly on any counter. Improve your clients' point of sales experience with a unified customer-facing solution. For even more flexibility, opt for a mobile in-store solution offering a wide range of communication modes—including Ethernet, WiFi and 4G.



**Desk/series**  
Desk/5000, Desk/2600, Desk/1600



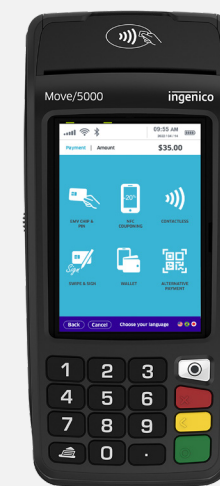
**Move/series**  
Move/5000, Move/2600



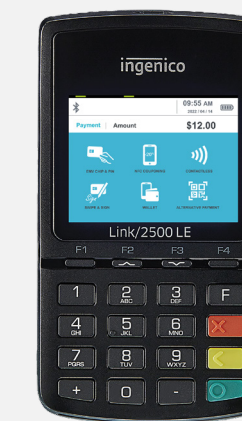
## Mobility for small and medium business

# Ensure payments on the move, safely and fastly

Do business wherever you are with a mobile POS solution. Ensure seamless payment on the go with robust, affordable and functional devices that meet all your daily needs. Enjoy excellent wireless connectivity and benefit from a long-lasting battery that ensures business continuity on the go, at all times.



**Move/series**  
**Move/5000, Move/2600**



**Link/2500 LE series**





### Mobility for large retail

# Optimize mobile sales with a clever payment companion solution

Process payments away from the checkout line. Create a completely mobile point of sale, wherever you are in a retail space. Connect our retail mobility terminal with third-party solutions, such as tablets and smartphones.



**Link/2500  
Integration LE**



### In-lane payment for large retail

# Fast checkouts for satisfied customers

Reduce checkout times and improve customer engagement, in demanding retail environments. Manage a high volume of non-stop transactions with our Lane/series terminals optimised for high performance and intensive use. They can support all payment methods while delivering faster transaction flows and a seamless customer experience.



Lane/3600



Lane/5000 LE



Lane/7000 & 8000



Open payment for transportation

# Accelerate urban mobility

Designed for buses, tram validators and railway gates, our open readers combine the best of both worlds: a single terminal to accept both payment and transport cards. Open readers can also be used in any other use case calling for contactless management: toll gates, car parks, EV charging, bike rental, and more.



Open/1500



Open/2500



Self-Service for vending, transportation, petrol, parking and EV charging

# Unattended payments for every industry vertical

Our robust, user-friendly and water-dust-vandalism-resistant terminals are designed to manage every unattended payment scenario. They allow smooth integration of cashless payment in all indoor and outdoor use cases. You can also install them as an upgrade from one of our previous configurations, or a competitive legacy solution. Take advantage of extra features like wireless (4G) or vending protocols (MDB, EXE...).



**Self All-in-one**  
Self/2000, Self/3000,  
Self/4000, Self/5000



**Self Modular**  
Self/7000, Self/8000

# Payment methods that match local needs, all over the planet

Customers can utilise our vast portfolio of more than 2500 payment applications to accelerate the time-to-market for their payment solutions.

Our TETRA payment applications are compatible with every generation of the TETRA platform, addressing diverse local requirements across all geographies and payment scenarios, regardless of the business segment.

As security is intrinsic to TETRA's DNA, our payment applications receive regular updates to ensure compliance with the latest security certifications.

If customers prefer autonomous management of their applications, they can also benefit from Ingenico's expertise and our development environment to effortlessly design their own applications.





# Remote solutions to increase your fleet's performance and security

Our web-based portal enables you to manage and secure your payment terminals seamlessly with a single and agnostic platform.

You can update and control your devices in real time to deploy new payment services in a few clicks, while keeping them secure, connected and performing flawlessly. Our Estate Management and Security solution provides options that include remote operations to support merchants and ensure 24/7 terminal uptime.

Thanks to our digital security solution including remote keys injection, the signature of applications and Point to Point Encryption solutions (P2PE), you can focus on your core business, while our security solution will guarantee that your terminal estate has the most efficient level of security, and complies with PCI PTS & PCI P2PE regulations.

# Sustainably produced to protect the environment

TETRA terminals are built to last, with a commitment to sustainability. Their eco-design delivers a reduced environmental impact through optimised energy consumption, limited use of natural resources, and a strong focus on repairability.

## ✓ Carbon footprint

Optimised energy consumption, thanks to eco-designed terminals including energy saving modes and digitalised services such as digital receipt solution, remote helpdesk, self diagnostics, remote keys injection and digital signature tools.

## ✓ Use of natural resources

Less consumption of raw materials thanks to reduced plastic mass, smaller printed circuit boards, and renewable and recycled packaging materials.

## ✓ Repairability

Repairability is a major criteria for the design of the terminal to ensure an extended lifespan and to reduce the generation of electronic waste.





Customer care

## An unmatched range of support services

From consulting through to repair and maintenance, and end-of-life management, we're here to help. You can decide just how much assistance you need, whether it's à la carte services or a package of fully outsourced solutions.

We take care of payment availability, reliability and security to ensure your business runs smoothly, with scalable and customisable solutions throughout the POS lifecycle. Whatever your challenges, we start with your business needs, deliver actionable advice and tailor the right solution to realise your ambitions.



# Moving Commerce Forward

Ingenico is the global leader in payment acceptance and services. We support our customers, and their customers to do more with payments. Active in 37 countries, with over 3,500 employees we have been at the forefront of the commerce landscape for over four decades.

With more than 40 million payment devices deployed worldwide, powered by over 2,500 apps, the company is servicing the needs of millions of consumers every day. Through our advanced integrated solutions and network of partnerships, we simplify the world of payments and bring value added services to move commerce forward.